

# *Log Mate Service website - Guide*





## How it works

To administrate your Hardware Keys we have developed a web platform from which you can at any time get an overview and add additional licenses to your customers systems.

You and your company has a License Bank in which all your available licenses are kept and stored until the day you choose to use them. This bank can be filled by contacting the Log Max Spare Part department at +46 (0)240-59 11 00 or [parts@logmax.com](mailto:parts@logmax.com).

## The different Licenses

### **Value Optimizing**

Gets the most vaulable out of the tree when harvesting using a price list.

### **For Harvester (not simulator)**

Required to operate the system in the harvester. Without it no communication will be enable with the LHM/LCM.

### **Operational monitoring**

Required get operational reports based on StanForD 2010.

### **Optional tool mode**

To use the Log Mate 500 system to control ie. a log loader this i required.

### **Active Friction Control**

Log Max next generation patented knife control system. Allows the Log Max head to behave different depending on the diameter and tree spiece. For more information, see [www.logmax.com](http://www.logmax.com).

### **Four Point Measuring**

The most accurate diameter measuring on the market is done with Four Point Measuring from Log Max.

## Log in to the Service website

To grant access to the Log Mate Service website you need an personal account. This one is given after contact with Log Max, [eldesign@logmax.com](mailto:eldesign@logmax.com).


Your account information will be sent to your e-mail address.

1.



A diagram showing a web browser address bar. The address bar contains the text "www.logmate.se" and a right-pointing arrow button.

2.



A diagram showing a login form. It contains two input fields: the first field contains the text "name@yourcompany.com" and the second field contains a series of dots ".....". Below the input fields is a "Login" button with a right-pointing arrow.

## Register a new Hardware Key

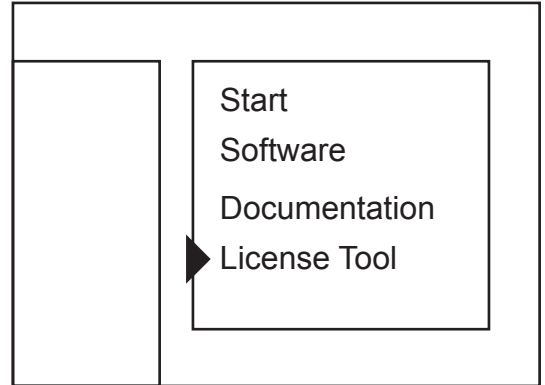
To start up a new system you must first register the Hardware Key (USB key).

By clicking License Tool in the main menu you will get a overview of all your existing hardware keys and licenses. At the bottom of that page you find a button that links you to the “Register Hardware Key” page.

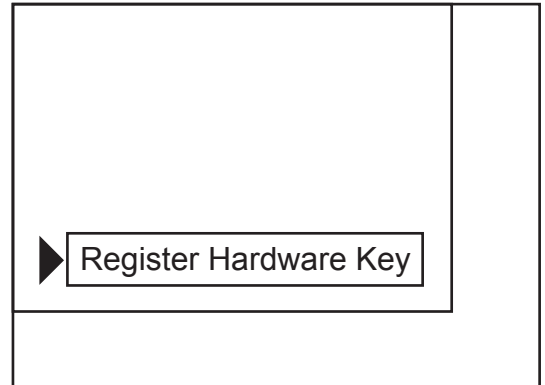
On this page you fill in the serial number found on the Hardware Key, choose the options you want to include in your license and add an optional note.

When clicking “Confirm and generate” the new Hardware Key will be registered on your company and appear in the list together with all your other Hardware Keys.

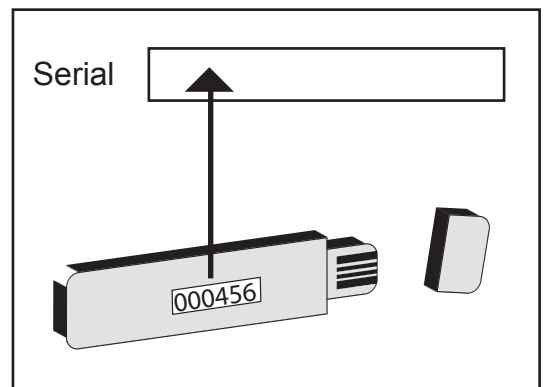
1.



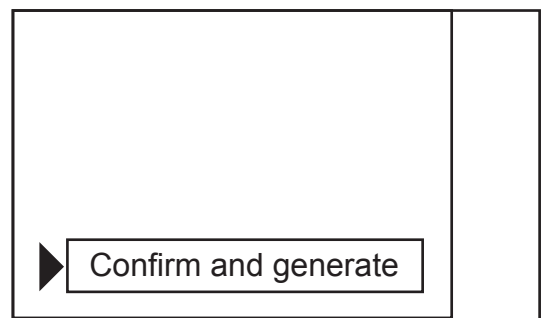
2.



3.



4.



## Update registered Hardware Key

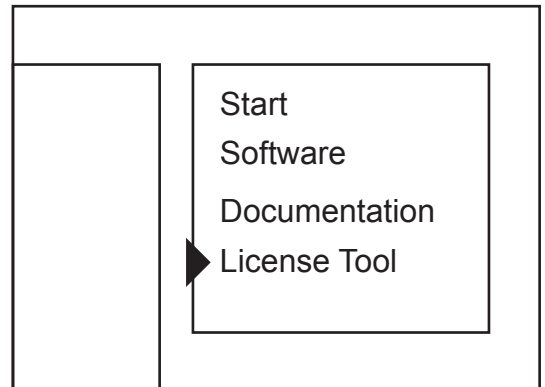
To update one of your already registered Hardware Keys, click License Tool in the menu and then click the serial number of the Hardware Key you want to update.

On the page that follows you see a history log of all license updates to the Hardware Key. Here you can also choose which updates you want to do to the license, ie. add support for a new optional equipment.

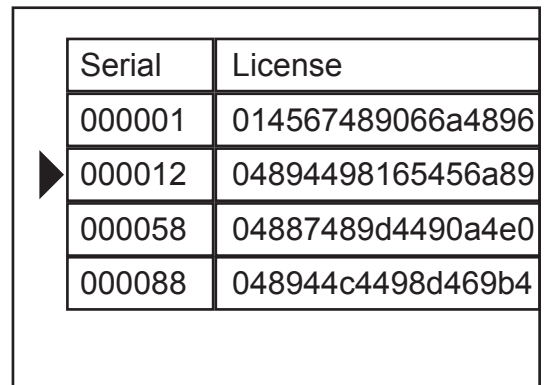
To order more licenses, please see page 1.

Once done, click “Update” and the new License code will be generated.

1.



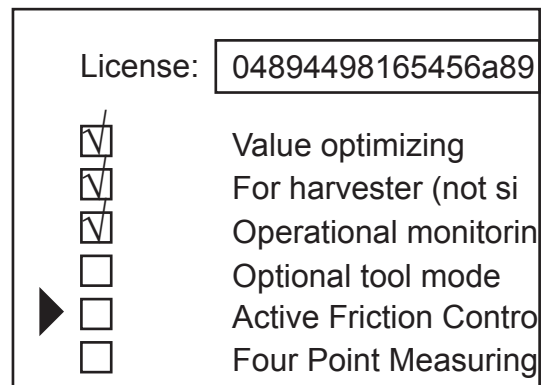
2.



Serial	License
000001	014567489066a4896
000012	04894498165456a89
000058	04887489d4490a4e0
000088	048944c4498d469b4

A screenshot of a table showing a history of license updates. The table has two columns: 'Serial' and 'License'. There are four rows of data. A black arrow points to the second row (Serial 000012).

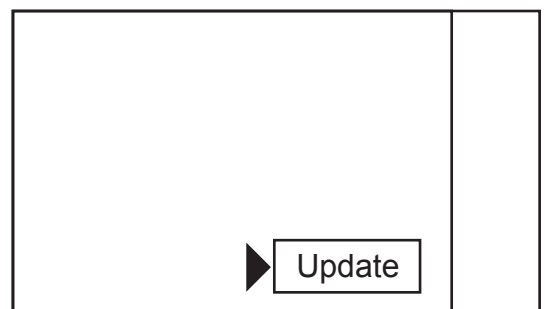
3.



A screenshot of a configuration screen. At the top, it says 'License: 04894498165456a89'. Below this is a list of options, each with a checkbox and a description. The first three checkboxes are checked, and the last three are unchecked. A black arrow points to the fourth checkbox (Optional tool mode).

<input checked="" type="checkbox"/>	Value optimizing
<input checked="" type="checkbox"/>	For harvester (not si
<input checked="" type="checkbox"/>	Operational monitorin
<input type="checkbox"/>	Optional tool mode
<input type="checkbox"/>	Active Friction Contro
<input type="checkbox"/>	Four Point Measuring

4.



A screenshot of a button labeled 'Update'. A black arrow points to the button from the left.